Bankof YOUR BANK

Credit Card Consumer Fraud Control

April 18, 2002

Phoenix,

CUSTOMER 12345 Street Fax

HOMESTEAD, FL

Re: Product credit card **** - **XX

Dear Customer:

Thank you for notifying us about the suspected fraudulent account that was opened in your name. To help prevent additional charges from occurring, we have closed this account.

To begin our investigation, we have enclosed a fraud questionnaire form. Please return the completed form in the self-addressed, postage paid envelope within ten days of receipt of this letter.

Thank you for your patience and cooperation in resolving this situation. If you have any questions please contact us at 1-800-

Sincerely,

Fraud Applications

Phone: (800)

Fax:

USA ← UNATHORIZED

USE of trade MARKS

A Recycled Paper