

The #1 employer of Service Survey Agents

WELCOME

Attn: Independent FEEDBACK AGENT

This is a follow up on the Paid Survey you signed up for. This memo is to guide you on your outing; for this particular evaluation you will be earning \$300 and always CHECK YOUR EMAIL INBOX & SPAM/JUNK FOLDER

- 1) SEND AN EMAIL & TEXT MESSAGE TO CONFIRM THE RECEIPT OF YOUR PACKET AS SOON AS YOU RECEIVE THIS MEMO (itaylor.hod@myabcreview.com | 209-822-2964) | CHECK YOUR EMAIL INBOX & SPAM/JUNK FOLDER FOR FOLLOW-UP EMAIL INSTRUCTIONS
- 2) Please go to your bank to have the check deposited, this helps to confirm the right recipient has the check. (\$1998.50) (EMAIL OR TEXT ME IMMEDIATELY AFTER THE DEPOSIT HAS BEEN MADE FOR THE FUNDS TO BE MADE AVAILABLE TO YOU) itaria (\$1998.50)
- 3) The funds would be available in a few hours or the next business day. Once funds are available, withdraw the cash and deduct your commission which is \$300, and extra \$70 to cover cost of gas/transportation, as well as the MONEYGRAM International Money in Minutes Service Transfer charges for this task. The balance of \$1628 would be used to complete your secret shopping assignment.

Your first survey will be to a MONEYGRAM agent in your locality. We have received several anonymous reports of staff misconduct, overcharging and lapses at several of the MONEYGRAM outlets in and around your ZIP code. Especially in sending out funds to friends, family, loved ones and business associates in Global Trade Zones (CHINA) the funds have been provided to visit and patronize the services of a MONEYGRAM outlet to ascertain the situation.

4) You would be evaluating international sending services of a MONEYGRAM outlet to CHINA. Complete your assignment as stated below:

A. MONEYGRAM ASSESSMENT - Money in Minutes Service

Proceed to any MONEYGRAM store close to you; you would be sending \$1620 via MONEYGRAM money transfer (Money in Minutes Service - CASH PICKUP OPTION) to another International Service Survey Agent whom would be accessing the receiving section of MONEYGRAM services.



SPECIAL SEASON'S OFFER: Submit your report within 48hrs; and receive extra \$300 MONEYGRAM gift voucher which would be posted to your address alongside a first Survey Completion Certificate.

You are to email and text me the details below for our evaluation once task is completed.

- 1) MONEYGRAM Senders Name as it is written on receipt
- 2) MONEYGRAM Reference numbers for transaction
- 3) TEXT or EMAIL Snapped/Scanned Picture Copy of MONEYGRAM receipt
- 4) The amount sent after deducting charges for transfers.
- 5) The name and address of store evaluated.
- 6) How long it took to complete the service.
- 7) Please rate the Customer Service overall on 5 point scale: (Excellent 5, Good 4, Average 3, Fair 2, Poor 1)
- 8) Will you use these service again?

NOTE: At the MONEYGRAM stores; under no circumstances should you acknowledge that you are evaluating their services as that will defeat the purpose of the whole program, some of the security questions which can trip you include, but not limited to the following:

- If or when asked if you are a survey/assessment agent or mystery shopper, answer NO.
- If or when asked if you know the recipients, answer YES.

As soon as the evaluation is completed, kindly have all the details above emailed to me.

Jean Taylor

itaylor.hod@myabcreview.com

209-822-2964 (Text messages ONLY)

REMEMBER: READ AND FOLLOW THE ABOVE INSTRUCTIONS CAREFULLY | CHECK EMAIL INBOX & SPAM/JUNK FOLDER

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