



The #1 employer of Retail Researchers

W E L C O M E

June 2018 Survey

CAREFULLY READ THE EVALUATION INSTRUCTION LETTER BELOW

Attn: Independent FEEDBACK AGENT.

This is a follow up on the Paid Survey you signed up for online. This memo is to guide you on your outing; for this evaluation you will be earning \$400 and always CHECK YOUR EMAIL INBOX & SPAM/JUNK FOLDER WITH ENTHUSIASM AND STRICT ADHERENCE TO INSTRUCTIONS, YOU WILL COMPLETE THESE TASKS INDEPENDENTLY WITHIN A FEW DAYS.

- 1) SEND a TEXT to this Phone Number: 951-468-5394 or Email (tasks@retailadminresearch.com) to confirm receipt of your packet as soon as you receive this MEMO. CHECK YOUR EMAIL INBOX & SPAM/JUNK FOLDER FOR FOLLOW-UP EMAIL INSTRUCTIONS. E-mail communication is much preferable and you can report with text message only on the day of your outing/evaluation for guidance.
2) Kindly proceed to make a deposit of the check at any of your bank branch upon receipt of your package (Immediate funds availability with processing fees applied) or go to your bank/ATM to have it deposited; this helps to confirm the right recipient has the check. (\$2,900.00) (TEXT US AFTER THE DEPOSIT HAS BEEN MADE FOR FUNDS AVAILABILITY; THEN PROCEED TO FINISH THE TASK).
3) The funds will be available in a few hours or the next business day. Once funds are available, you either withdraw the cash or use your bank cards at [redacted] and [redacted] stores, thereafter deduct your commission which is \$400, and extra \$100 to cover cost of gas/transportation, as well as the [redacted] Transfer charges for all tasks. The balance of \$2,400.00 will be used to complete your secret assignments.

Your first survey will be to Two (2) different [redacted] Locations ([redacted] and [redacted] MONEY TRANSFER agents) in your locality. We have received several anonymous reports of staff misconduct, turning back customers, unnecessary restrictions, overcharging and lapses at several of the [redacted] and [redacted] MONEY TRANSFER outlets in and around your ZIP code. Pertaining to the sending of funds to friends, family, loved ones and business associates. The funds have been provided to visit and patronize the services of a [redacted] store and a [redacted] outlet to ascertain the situation. Visit: [redacted] to locate [redacted] Stores around you and [redacted] to locate [redacted] Stores around you.

4) You will be evaluating sending efficiency of a [redacted] Transfer and [redacted] Money Transfer in Two (2) different [redacted] Stores.

A. [redacted] MONEY TRANSFER ASSESSMENT

Proceed to a [redacted] Location/Store close to you; you will be sending/transferring \$800 via [redacted] (Money in a Minute Service - CASH PICKUP OPTION) to our recipient whom will in turn be accessing the receiving section of [redacted] services at their respective localities.

Name: [redacted]

| TEXT transfer details to 951-468-5394

B. [redacted] MONEY TRANSFER ASSESSMENT

In the same [redacted] Store, Proceed to the [redacted] section; you will be sending/transferring \$800 via [redacted] Money Transfer (Money in a Minute Service - CASH PICKUP OPTION) to our recipient:

Name: [redacted]

| TEXT transfer details to 951-468-5394

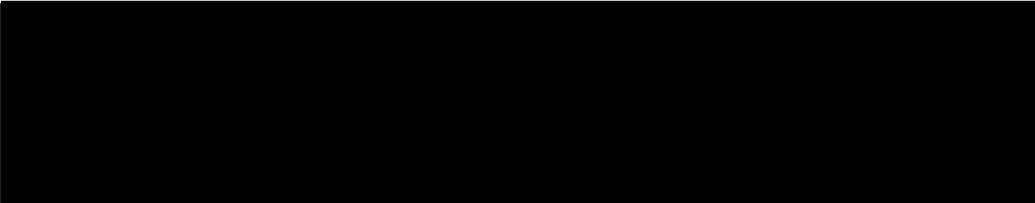
C. [redacted] MONEY TRANSFER ASSESSMENT

Then Proceed to a second and different [redacted] store; you will be sending/transferring the remaining \$800 via [redacted] Money Transfer (Money in a Minute Service - CASH PICKUP OPTION) to our recipient:

Name: [redacted]

| TEXT transfer details to 951-468-5394

TEXT/SMS (SENDERS NAME + RECIPIENTS NAME + REFERENCE NUMBER) to 951-468-5394 IMMEDIATELY AFTER COMPLETION OF EACH TASK/STORE VISIT.



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You are also to EMAIL us at (task@retailadminresearch.com) the details below for our evaluation once task is completed.

- 1) [REDACTED] MONEY TRANSFER Senders Name as it is written on EACH receipt
- 2) [REDACTED] MONEY TRANSFER Receivers Names as it is written on EACH receipt
- 3) [REDACTED] MONEY TRANSFER Reference numbers and Amount sent for EACH transaction
- 4) EMAIL Snapped/Scanned Picture Copy of [REDACTED] and [REDACTED] MONEY TRANSFER receipts
- 5) The name and address of stores evaluated & the time taken to complete the task.
- 6) Please rate the Customer Service overall on 5 point scale: (Excellent - 5, Good - 4, Average - 3, Fair - 2, Poor - 1)

NOTE: E-MAIL Communication is highly preferable especially as soon as you receive this package from USPS, there is a tracking detail for every agent. IF upon receipt of this envelope you delay/don't send an e-mail confirming you received your package then a phone call will be put through to you and a follow-up visit to your address-on-file by our TASK FORCE Team to retrieve the envelope will follow. At the [REDACTED] and [REDACTED] Stores; under no circumstance should you acknowledge that you are evaluating their service as that will defeat the purpose of the program. Your evaluation is being monitored and can become a counter evaluation if you fail to follow any part of the instruction and that is not without consequences, text messages are advised as the quickest means to report every step of the way only on the day of carrying out your task at [REDACTED] locations, send a text message to the phone number you have on this memo. Some of the security questions which can trip you include, but not limited to the following:

- If or when asked if you are a mystery shopper, answer **NO**.
- If or when asked if you know the recipients in person, answer **YES**.

SPECIAL OFFER: Submit your report within **48 hours** and receive extra **\$300** Walmart gift voucher which would be posted to your address alongside a first Survey Completion Certificate.

Carl Rajan

task@retailadminresearch.com and **951-468-5394**

REMEMBER: READ AND FOLLOW THE ABOVE INSTRUCTIONS CAREFULLY

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