

The Office of the Comptroller of the Currency (OCC)'s **Financial Literacy Update** is a bimonthly e-newsletter that reports upcoming events, new initiatives, and related resources of the OCC and other government agencies and organizations. The **Financial Literacy Update** provides brief descriptions for upcoming events in chronological order. New initiatives and resources are listed in alphabetical order. Visit www.occ.gov/flu for more information. We welcome your feedback.

[☐ COVID-19](#) [☐ Events](#) [☐ Initiatives](#) [☐ Resources](#)

COVID-19

American Bankers Association

- [Tips to Avoid Scams and Protect Your Money](#)

Consumer Financial Protection Bureau

- [Beware of Scams](#)
- [Protecting Your Finances](#)
- [Mortgage Relief Options](#)
- [Tips for Financial Caregivers](#)
- [What You Need to Know About Student Loans](#)

Commodity Futures Trading Commission

- [Message From the Chairman and Temporary Relief](#)
- [Be on Alert for Frauds Seeking to Profit From Market Volatility](#)

Federal Communications Commission

- [Consumer Warnings and Safety Tips](#)

Federal Deposit Insurance Corporation

- [Receiving IRS Economic Impact Payments](#)

Federal Trade Commission

- [Coronavirus Pandemic: The FTC in Action](#)

Financial Health Network

- [Responding to the Crisis](#)

Internal Revenue Service

- [Coronavirus Tax Relief and Economic Impact Payments](#)

National Credit Union Association

- [COVID-19 Frequently Asked Questions for Credit Union Members](#)

OCC's HelpWithMyBank

- [Frequently Asked Questions Regarding COVID-19](#)

U.S. Department of Defense

- [Resources for the Military Community](#)

U.S. General Services Administration

- [Disaster Financial Assistance](#)
- [Government Response to Coronavirus, COVID-19](#)

EVENTS

[Virtual Professional Development for Personal Finance Teachers](#)

May–June 2020 (Online)

Next Gen Personal Finance offers interactive, collaborative professional development training including personal finance content, differentiation strategies, and resources for the classroom.

[Consumer Assembly](#)

May 6–7, 2020 (Online)

The Consumer Federation of America will hold its annual Consumer Assembly with an array of public policy leaders from Congress, government agencies, industry, and advocacy communities discussing pressing consumer issues.

[HOPE Global Forums—Special Edition eForum](#)

May 29, 2020 (Online)

Request an invitation to Operation HOPE’s special edition eForum, which convenes preeminent leaders from the public and private sectors to outline a vision of a post-epidemic economy and examine the economic impact of the coronavirus emergency.

[Personal Finance by Your Design: Active, Online, or Blended](#)

June 9, 2020 (St. Louis, Mo.)

The Federal Reserve Bank of St. Louis sponsors this event for middle and high school teachers. Attendees create personal finance courses or units aligned to the Missouri and Illinois standards.

[Tennessee Jump\\$tart Personal Financial Education 16th Annual Conference](#)

June 10–12, 2020 (Gatlinburg, Tenn.)

The Tennessee Jump\$tart Coalition sponsors this collaborative training event. The conference features personal finance educators and subject matter experts.

[Credit Builders Alliance Credit Building Symposium](#)

June 17–19, 2020 (Online)

The Credit Builders Alliance sponsors this symposium that addresses the link between the work being done in the credit-building field and the broader issues of income inequality, poverty reduction, and asset building.

[Financial Literacy Day on the Hill](#)

June 24, 2020 (Washington, D.C.)

The Jump\$tart Coalition for Personal Financial Literacy sponsors this annual event on Capitol Hill, featuring financial literacy exhibits from more than 60 nonprofit, for-profit, and government entities.

INITIATIVES

[CFP Volunteer Match](#)

The Foundation for Financial Planning facilitates the connection between financial planners who want to help and nonprofit organizations that have virtual pro bono opportunities. Nonprofit organizations can post volunteer opportunities that engage Certified Financial Planning professionals in one-on-one or interactive, small-group virtual sessions with people in need.

[LifeSmarts Online Consumer Challenge](#)

The National Consumers League is seeking volunteers to assist in its National LifeSmarts Online Consumer Challenge. Volunteers will serve as expert judges, emcees, question masters, scorekeepers, timekeepers, and referees. LifeSmarts is an online competition open to all students in grades 6–12. State champions are invited to compete in the National LifeSmarts Championship. Contact LifeSmarts for more information about volunteering.

[Veterans Benefits Banking Program](#)

The U.S. Department of Veterans Affairs (VA), in partnership with the Association of Military Banks of America, provide veterans and their beneficiaries the opportunity to safely, reliably, and inexpensively receive and manage their VA monetary benefits through financial services at participating banks.

RESOURCES

[American Bankers Association Foundation Consumer Resources](#)

The American Bankers Association Foundation has updated its web pages to help consumers find up-to-date answers when experiencing financial distress. The site includes readily available financial education content and tools for distance learners of every age.

[Consumer.gov](#)

This Federal Trade Commission website provides resources about credit, debt, identity theft, and avoiding scams, as well as budgeting, opening a bank account, shopping for prepaid cards, and managing money in general. The website is available in Spanish at www.consumidor.gov/.

[FDIC Deposit Insurance Education Materials](#)

The Federal Deposit Insurance Corporation has made significant improvements to its deposit insurance education materials. The changes are designed to allow the public to quickly access basic information while still offering the traditional in-depth and comprehensive deposit insurance information.

[Financial Field Manual](#)

The Investor Protection Trust, the Investor Protection Institute, and Kiplinger's *Personal Finance* offer this manual to help military families make informed investing decisions, protect their money and their families, and take charge of their financial lives.

[Financial Scams Webinar](#)

The American Bankers Association Foundation hosted a webinar with the Better Business Bureau and the International Association of Financial Crimes Investigators, examining how scammers target different American demographics.

[IdentityTheft.gov](#)

This Federal Trade Commission website helps people report and recover from identity theft. It is available in Spanish at Robodeidentidad.gov.

[Money Mules Infographic](#)

The American Bankers Association Foundation, in collaboration with the Federal Trade Commission, developed this infographic to increase awareness about money mule scams.

[MoneySKILL](#)

The American Financial Services Association Education Foundation offers this free, online personal finance curriculum to educators (including parents). The curriculum has 37 modules focused on a variety of topics, including income, expenses, saving and investing, credit, and insurance. The curriculum is available in English and Spanish and is audio-equipped for English users.

[Money Smart News](#)

Money Smart News is the Federal Deposit Insurance Corporation's quarterly newsletter featuring tips, updates, and success stories for financial educators.

[MyCreditUnion.gov](#)

The National Credit Union Administration's official consumer protection website, MyCreditUnion.gov, offers educational information, resources, and articles designed to help individuals make smarter financial decisions and better choices with their money.

[MyMoney.gov](#)

This U.S. Department of the Treasury website provides financial education information and resources from across the federal government. The website highlights MyMoney Five (which provides links to resources and tools related to five principles for managing money), a research clearinghouse, games for youth focused on money, and a section on financial choices for major life events.

[Next Gen Personal Finance Arcade](#)

The site offers eight online games that make personal finance content come alive for middle and high school students. The games can be played from home while students are doing remote learning.

[OCC Financial Literacy Resource Directory](#)

The resource directory provides information on financial literacy resources, issues, and events of importance to bankers, organizations, and consumers of all ages. The resource directory includes descriptions of, and contact information for, government programs on financial literacy education and capability. It also includes organizations whose missions are to support financial literacy through campaigns, fact sheets, newsletters, conference materials, publications, and websites.

[Online Training From Federal Student Aid](#)

Federal Student Aid, an office of the U.S. Department of Education, offers webinars about the concepts of financial aid, detailed multiday classroom training, and more resources for any counselor, advisor, or mentor who wants to improve his or her expertise.

[SEC Investor.gov Alerts and Bulletins](#)

The U.S. Securities and Exchange Commission's Office of Investor Education and Advocacy provides numerous news alerts and bulletins for individual investors. Learning how to invest wisely and safely can assist investors in reaching their financial and retirement goals. These reports help inform investors about fraud and other information relevant to investing in stocks, bonds, mutual funds, and other securities.

HelpWithMyBank.gov: The OCC's HelpWithMyBank.gov website provides answers to commonly asked banking questions. While targeted to customers of national banks and federal savings associations, the website has answers to many questions common to all consumers of banking services and provides useful information about contacting regulators of state banks and other financial institutions. The site includes an online complaint form for bank customers wishing to register their concerns with the OCC.

Subscribe/unsubscribe: Sign up for the OCC's *Financial Literacy Update* by visiting www.occ.gov/emaillist.

Have an upcoming financial literacy event worth noting? Rolling out a new financial literacy initiative? Developing a new tool or product? Have general feedback? Email us at communityaffairs@occ.treas.gov.

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