

The Office of the Comptroller of the Currency (OCC)'s **Financial Literacy Update** is a bimonthly e-newsletter that reports upcoming events, new initiatives, and related resources of the OCC and other government agencies and organizations. The **Financial Literacy Update** provides brief descriptions for upcoming events in chronological order. New initiatives and resources are listed in alphabetical order. Visit [www.occ.gov/flu](http://www.occ.gov/flu) for more information. We welcome your feedback.

[☐ COVID-19](#) [☐ Events](#) [☐ Initiatives](#) [☐ Resources](#)

## COVID-19

### [America Saves COVID-19 Resources](#)

#### American Bankers Association

- [Tips to Avoid Scams and Protect Your Money](#)

#### Commodity Futures Trading Commission

- [Be on Alert for Frauds Seeking to Profit From Market Volatility](#)
- [Beware of Fee Scams Targeting Workers Sidelined by COVID-19](#)

#### Consumer Financial Protection Bureau

- [Protecting Your Finances During the Coronavirus Pandemic](#)
- [Financial Education Resources for Older Adults, Their Families, and Practitioners During the Coronavirus Pandemic](#)

#### Federal Communications Commission

- [Consumer Warnings and Safety Tips](#)

#### Federal Deposit Insurance Corporation

- [Coronavirus \(COVID-19\) Information for Bankers and Consumers](#)

#### Federal Trade Commission

- [Coronavirus Pandemic: The FTC in Action](#)

#### Financial Health Network

- [Responding to the Crisis](#)

#### Foundation for Financial Planning

- [Coronavirus & Pro Bono Planning Resource Center](#)

#### George Washington University Global Financial Literacy Excellence Center

- [COVID-19 Financial Resilience Hub](#)

#### Internal Revenue Service

- [Coronavirus Tax Relief and Economic Impact Payments](#)

### [Military Saves COVID-19 Resources](#)

#### National Credit Union Administration

- [COVID-19 Frequently Asked Questions for Credit Union Members](#)

#### National Disability Institute

- [Financial Resilience Center](#)

#### National Housing Conference

- [COVID-19 Housing Resource Center](#)

#### Next Gen Personal Finance

- [Resources for Teaching Personal Finance Remotely to Support Virtual Learning This Fall](#)

#### OCC's HelpWithMyBank

- [Frequently Asked Questions Regarding COVID-19](#)

#### Operation HOPE

- [HOPE Inside Disaster](#)

U.S. Consumer Product Safety Commission

- [COVID-19 Home Safety Information Center](#)

U.S. Department of Defense

- [Resources for the Military Community](#)

U.S. General Services Administration

- [Disaster Financial Assistance](#)
- [Government Response to Coronavirus, COVID-19](#)

U.S. Securities and Exchange Commission

- [Frauds Targeting Main Street Investors](#)
- [Look Out for Coronavirus-Related Investment Scams](#)

## EVENTS

### [Virtual Professional Development for Personal Finance Teachers](#)

**September–October 2020 (Online)**

Next Gen Personal Finance offers interactive, collaborative professional development training, including personal finance content, strategies, and resources for the classroom.

### [Virtual Teacher Workshops in Southeastern U.S.](#)

**September–October 2020 (Online)**

The Federal Reserve Bank of Atlanta sponsors teacher workshops and events online and in Alabama, Florida, Georgia, Louisiana, Mississippi, and Tennessee. These events cover a variety of financial capability and economics topics.

### [Annual Financial Literacy & Economic Education Conference](#)

**September 30–October 2, 2020 (Virtual)**

The Council for Economic Education hosts this event for K-12 educators. Conference sessions and workshops provide actionable tactics to help incorporate economics and financial literacy in classes.

### [Virginia Jump\\$tart Coalition Financial Literacy Summit](#)

**October 12, 2020 (Virtual)**

The Virginia Jump\$tart Coalition hosts this annual event. Learn about resources and best practices for teaching personal finance education in person and online.

### [HOPE Global Forums 2020 Annual Meeting](#)

**October 19–20, 2020 (Atlanta)**

Operation HOPE sponsors this global forum to inspire innovation and thought leadership toward an inclusive global economy. Meet with government, corporate, and community leaders from around the world for three days of discussions, networking, and turning ideas into action.

## INITIATIVES

### [LifeSmarts Online Consumer Challenge](#)

The National Consumers League hosts LifeSmarts, an online competition open to all students in grades 6–12. This September, LifeSmarts celebrates 27 years of empowering teens to become smart, savvy consumers. Each month, LifeSmarts focuses on a different category important to teen consumers: personal finance, health and safety, consumer rights, technology, and the environment. Students compete online and in person throughout the year to win scholarships and prizes. Experts in LifeSmarts subject areas are needed to serve as judges and officials at the state and national competitions.

### [Pro Bono Planner Match](#)

This Foundation for Financial Planning program helps bring free financial advice and planning to people in need by matching certified financial planner professionals with volunteer opportunities nationwide.

### [#ResilientPwD Text Campaign](#)

This National Disability Institute campaign delivers text messages to people with disabilities and chronic health conditions. The campaign helps combat financial and emotional stress and feelings of isolation during the COVID-19 pandemic.

# RESOURCES

## [6 Steps to Take After Discovering Fraud](#)

This Commodity Futures Trading Commission customer advisory provides tips to protect consumers from further theft, information about how to lodge a fraud complaint, and guidance to avoid fraud in the future.

## [America Saves Week 2020 Report](#)

This report discusses the results of the 2020 America Saves Week campaign.

## [Beware of Gold and Silver Schemes Designed to Drain Your Retirement Savings](#)

This Commodity Futures Trading Commission customer advisory warns consumers about scams targeting retirement accounts.

## [Building Blocks of Youth Financial Capability](#)

The Consumer Financial Protection Bureau offers activities to teach youth financial literacy skills that are designed for use in a single class period for grade levels K-12 and can be integrated into a variety of subject areas.

## [Consumer.gov](#)

This Federal Trade Commission website provides resources about credit, debt, identity theft, and avoiding scams, as well as budgeting, opening a bank account, shopping for prepaid cards, and managing money in general. The website is available in Spanish at [www.consumidor.gov/](http://www.consumidor.gov/).

## [Don't Be Re-Victimized by Recovery Frauds](#)

This Commodity Futures Trading Commission customer advisory discusses the warning signs to look for and tips to help avoid recovery frauds.

## [FDIC Consumer News: Working Through Financial Difficulty](#)

This Federal Deposit Insurance Corporation newsletter discusses how banks and consumers can work together in difficult financial times.

## [FDIC Deposit Insurance Education Materials](#)

The Federal Deposit Insurance Corporation has made significant improvements to its deposit insurance education materials. The changes are designed to allow the public to quickly access basic information while still offering the traditional in-depth and comprehensive deposit insurance information.

## [HOPE in Hand App](#)

Operation HOPE offers this digitized financial education and coaching app.

## [IdentityTheft.gov](#)

This Federal Trade Commission website helps people report and recover from identity theft. It is available in Spanish at [www.robodeidentidad.gov](http://www.robodeidentidad.gov).

## [Information About Stimulus Payments in American Sign Language](#)

These National Disability Institute videos provide critical information about the recent stimulus payments to the deaf and hard-of-hearing community. The videos answer questions about the qualifications for stimulus payments, how to check the status of a stimulus payment, and what to do if a stimulus payment is not received.

## [MyCreditUnion.gov](#)

The National Credit Union Administration's official consumer protection website, MyCreditUnion.gov, offers educational information, resources, and articles designed to help individuals make smarter financial decisions and better choices with their money.

## [MyMoney.gov](#)

This U.S. Department of the Treasury website provides financial education information and resources from across the federal government. The website highlights MyMoney Five (which provides links to resources and tools related to five principles for managing money), a research clearinghouse, games for youth focused on money, and a section on financial choices for major life events.

## [NGPF Video Library](#)

Next Gen Personal Finance offers a library of personal finance videos.

## [OCC Financial Literacy Resource Directory](#)

The resource directory provides information on financial literacy resources, issues, and events of importance to bankers, organizations, and consumers of all ages. The resource directory includes descriptions of, and contact information for, government programs on financial literacy education and capability. It also includes organizations whose missions are to support financial literacy through campaigns, fact sheets, newsletters, conference materials, publications, and websites.

### [Protecting Deaf and Hard-of-Hearing Communities From Investment Scams](#)

This U.S. Securities and Exchange Commission video offers information to help protect the hearing-impaired community from fraudsters.

### [Resources to Build an Elder Fraud Prevention and Response Network](#)

This Consumer Financial Protection Bureau guide is intended to bring together local community stakeholders in the fight against elder financial exploitation and fraud.

### [SEC Investor.gov Alerts and Bulletins](#)

The U.S. Securities and Exchange Commission's Office of Investor Education and Advocacy provides numerous news alerts and bulletins for individual investors. Learning how to invest wisely and safely can help investors reach their financial and retirement goals. These reports help inform investors about fraud and other information relevant to investing in stocks, bonds, mutual funds, and other securities.

### [Targeting Credit Builder Loans](#)

This report presents the results of a Consumer Financial Protection Bureau-funded evaluation of a Credit Builder Loan product.

### [Your Financial Path to Graduation](#)

This Consumer Financial Protection Bureau tool helps students who have received financial aid offers make informed decisions about what to do next.

**HelpWithMyBank.gov:** The OCC's HelpWithMyBank.gov website provides answers to commonly asked banking questions. While targeted to customers of national banks and federal savings associations, the website has answers to many questions common to all consumers of banking services and provides useful information about contacting regulators of state banks and other financial institutions. The site includes an online complaint form for bank customers wishing to register their concerns with the OCC.

**Have an upcoming financial literacy event worth noting?** Rolling out a new financial literacy initiative? Developing a new tool or product? Have general feedback? Email us at [communityaffairs@occ.treas.gov](mailto:communityaffairs@occ.treas.gov).

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