# UNITED STATES OF AMERICA DEPARTMENT OF THE TREASURY COMPTROLLER OF THE CURRENCY

In the Matter of:	
Intercredit Bank, N.A.	,
Miami, Florida	,

#### CONSENT ORDER

The Comptroller of the Currency of the United States of America ("Comptroller"), through his National Bank Examiner, has supervisory authority over Intercredit Bank, N.A., Miami, Florida ("Bank").

The Bank, by and through its duly elected and acting Board of Directors ("Board"), has executed a "Stipulation and Consent to the Issuance of a Consent Order," dated August 28, 2008, that is accepted by the Comptroller. By this Stipulation and Consent, which is incorporated by reference, the Bank has consented to the issuance of this Consent Order ("Order") by the Comptroller.

Pursuant to the authority vested in it by the Federal Deposit Insurance Act, as amended, 12 U.S.C. § 1818, the Comptroller hereby orders that:

# ARTICLE I

# **COMPLIANCE COMMITTEE**

(1) Within thirty (30) days of the date of this Order, the Board shall appoint a Compliance Committee of at least three (3) directors, of which no more than one (1) shall be an employee or controlling shareholder of the Bank or any of its affiliates (as the term "affiliate" is defined in 12 U.S.C. § 371c(b)(1)), or a family member of any such person. Upon appointment, the names of the members of the Compliance Committee and, in the event of a change of the membership, the name of any new member shall be submitted in writing to the Assistant Deputy

Comptroller. The Compliance Committee shall be responsible for monitoring and coordinating the Bank's adherence to the provisions of this Order.

- (2) The Compliance Committee shall meet at least monthly.
- (3) Within thirty (30) days of the date of this Order and quarterly thereafter, the Compliance Committee shall submit a written progress report to the Board setting forth in detail:
  - (a) a description of the action needed to achieve full compliance with each

    Article of this Order;
  - (b) actions taken to comply with each Article of this Order; and
  - (c) the results and status of those actions.
- (4) The Board shall forward a copy of the Compliance Committee's report, with any additional comments by the Board, to the Assistant Deputy Comptroller within ten (10) days of receiving such report. All submissions required to be made pursuant to this Order shall be addressed to: C. Wayne Crowell, Assistant Deputy Comptroller, South Florida Field Office, 9800 Northwest 41<sup>st</sup> Street, Suite 120, Miami, Florida 33178.

# **ARTICLE II**

# BANK SECRECY ACT INTERNAL CONTROLS

(1) Within one hundred twenty (120) days of the date of this Order, the Board shall develop, implement, and thereafter ensure Bank adherence to a written program of policies and procedures to provide for compliance with the Bank Secrecy Act ("BSA"), as amended (31 U.S.C. §§ 5311 et seq.), the regulations promulgated thereunder at 31 C.F.R. Part 103, as amended, and 12 C.F.R. Part 21, Subparts B and C, and the rules and regulations of the Office of Foreign Assets Control ("OFAC") (collectively referred to as the "Bank Secrecy Act" or "BSA")

and for the appropriate identification and monitoring of transactions that pose greater than normal risk for compliance with the BSA. This program shall include the following:

- (a) formal evaluation of the knowledge of the Bank's operational and supervisory personnel of the Bank's policies and procedures for identifying transactions that pose greater than normal risk for compliance with the Bank Secrecy Act;
- (b) enhanced policies and procedures for identifying and monitoring
   transactions that pose greater than normal risk for compliance with the
   Bank Secrecy Act;
- enhanced policies and procedures for recording, maintaining, and recalling information about transactions that pose greater than normal risk for compliance with the Bank Secrecy Act;
- (d) well-defined policies and procedures for investigating and resolving the Bank's response to transactions that have been identified as posing greater than normal risk for compliance with the Bank Secrecy Act, including escalation procedures for timely filing of suspicious activity reports;
- (e) operating procedures for both the opening of new accounts and the monitoring of existing accounts, including collecting customers' identifying information, verifying customers' identification, maintaining identification records, and determining whether customers appear on any list of suspected terrorists or terrorist organizations. Procedures should include minimum documentation requirements for high-risk accounts.
  The operating procedures shall also ensure compliance with due diligence

requirements, enhanced due diligence for non-resident alien and other high-risk accounts, and account activity analysis for higher-risk accounts. Due diligence shall include establishing anticipated kinds and levels of activities for particular accounts, to include procedures for documenting the purpose and reason for expected inflows and outflows between related accounts;

- (f) policies and procedures designed to ensure appropriate processing and monitoring of pouch activities;
- (g) adequate controls and procedures to ensure that all suspicious and large currency transactions are identified and reported;
- (h) procedures to maintain records on monetary instrument transactions and funds transfers, as required by the BSA;
- (i) procedures to identify and report to appropriate management personnel:
  - (i) frequent or large volume cash deposits or wire transfers or book entry transfers to or from offshore or domestic entities or individuals;
  - (ii) wire transfers or book entry transfers that are deposited into several accounts;
  - (iii) receipt and disbursement of wire transfers or book entry transfers without an apparent *bona fide* business reason;
  - (iv) receipt and disbursement of wire transfers or book entry transfers that are suspicious or inconsistent with the customers' business;

- (v) receipt and disbursement of currency or monetary instruments that are suspicious or inconsistent with the customers' business; and
- (vi) accounts opened in the name of or for the benefit of a financial institution or foreign bank, as defined in 31 C.F.R. § 103.11; and
- (j) a method for introducing new products and services that ensures that the policies and procedures governing new products and services are consistent with the Bank's program for compliance with the Bank Secrecy Act.
- (2) Within one hundred twenty (120) days of the date of this Order, the Board shall develop, implement, and thereafter ensure Bank adherence to a written program of policies and procedures to provide for the Bank's monitoring of suspicious cash, monetary instruments, wire transfers, and other activities for all types of transactions, accounts, customers, products, services, and geographic areas. At a minimum, this written program shall establish:
  - (a) reviews of cash purchases of monetary instruments;
  - (b) periodic analysis of aggregate cash, monetary instrument, and wire activity;
  - (c) periodic analysis of Currency Transaction Report filings;
  - (d) automatic reviews of accounts or customers for which the Bank has received criminal subpoenas that may involve the Bank Secrecy Act;
  - reviews of high risk transactions, accounts, customers, products, services, and geographic areas; and
  - (f) submission of SARs based on these reviews and analyses.
- (3) Within one hundred twenty (120) days of the date of this Order, the Board shall develop, implement, and thereafter ensure Bank adherence to a written program of policies and

procedures to provide for the application of appropriate thresholds for monitoring all types of transactions, accounts, customers, products, services, and geographic areas that pose greater than normal risk for compliance with the Bank Secrecy Act. At a minimum, this written program shall establish:

- (a) meaningful thresholds that are based on accurate customer profiles for filtering accounts and customers for further monitoring, review, and analyses;
- (b) an analysis of the filtering thresholds established by the Bank; and
- (c) periodic testing and monitoring of thresholds for their appropriateness to the Bank's customer base, products, services, and geographic area.
- (4) Within one hundred twenty (120) days of the date of this Order, the Board shall develop, implement, and thereafter ensure Bank adherence to expanded account-opening procedures for all accounts that pose greater than normal risk for compliance with the Bank Secrecy Act by requiring:
  - (a) identification of all account owners and beneficial owners in compliance with 31 C.F.R. § 103.121;
  - (b) identification of the officers, directors, major shareholders or partners, as applicable;
  - (c) documentation of the following information for all deposit account customers:
    - (i) any relevant financial information concerning the customer;
    - (ii) the type of business conducted by the customer;
    - (iii) the customer's source of income or wealth; and

- (iv) any other due diligence required by this Order, the BSA Officer or the Bank; and
- (d) that the Bank shall not accept any new high-risk account unless within risk tolerances set by the Board and the requirements of this Article.
- (5) The Bank shall obtain the information required in the preceding paragraph (4) of this Article before modifying an existing customer's account within the scope of the preceding paragraph (4).
- (6) Within one hundred twenty (120) days of the date of this Order, the Board shall adopt, implement and thereafter ensure Bank adherence to a policy detailing when the Bank:
  - (i) will not open an account;
  - (ii) will not allow the use of an account while verifying a customer's identity or other risks; and
- (iii) will close an account and if necessary file SARs if the Bank does not receive the information required by paragraphs (4) and (5) by the date the information is due, if the Bank is not able to form a reasonable belief that it knows the true identify of a customer, or if information available to the Bank indicates that the customer's relationship with the Bank would be detrimental to the reputation of the Bank.
- (7) Within one hundred twenty (120) days of the date of this Order, the Board shall develop, implement, and thereafter ensure Bank maintenance of an integrated, accurate system for all Bank areas to produce periodic reports designed to identify unusual or suspicious activity, including patterns of activity, to monitor and evaluate unusual or suspicious activity, and to maintain accurate information needed to produce these reports.

- (a) The Bank's system shall be able to link related accounts, countries of origin, location of the customers' businesses and residences to evaluate patterns of activity;
- (b) The Bank shall maintain, either manually or through the Bank's electronic information systems, a list of all accounts associated with a relationship, a country or politically exposed persons ("PEPs"),
- (c) The periodic reports shall cover, at a minimum, weekly and monthly reports and shall segregate transactions that pose a greater than normal risk for compliance with the Bank Secrecy Act;
- (d) The periodic reports shall include reports on all high risk accounts that are newly-established or modified, including the following information:
  - (i) the name of the customer;
  - (ii) the officers, directors and major shareholder of any corporate customer and the partners of any partnership customer;
  - (iii) any other accounts maintained by the customer and, as applicable, its officers, directors, major shareholders or partners;
  - (iv) a detailed analysis of the due diligence performed on the customer and, as applicable, its officers, directors, major shareholders or partners;
  - (v) any related accounts of the customer at the Bank;
  - (vi) any action the Bank has taken on the account;
  - (vii) the purpose and balance of the account; and
  - (viii) any unusual activity for each account;

- (e) The periodic reports shall include reports on any type of subpoena received by the Bank and on any law enforcement inquiry directed to the Bank and any action taken by the Bank on the affected account; and
- (f) The periodic reports shall include reports deemed necessary or appropriate by the BSA Officer or the Bank.
- (8) The BSA Officer or his/her designee shall periodically review, not less than each calendar year, all account documentation, transaction activity, and exceptions for all high risk accounts and the related accounts of those customers at the Bank to determine whether the account activity is consistent with the customer's business and the stated purpose of the account.
- (9) The Board shall ensure that the Bank has processes, personnel, and control systems to implement and adhere to the programs developed pursuant to this Article.

#### ARTICLE III

# BANK SECRECY ACT TRAINING

- (1) Within sixty (60) days of the date of this Order, the Board shall develop, implement, and thereafter ensure Bank adherence to a comprehensive training program for all appropriate operational and supervisory personnel to ensure their awareness of their responsibility for compliance with the requirements of the OFAC and the Bank Secrecy Act, including the reporting requirements associated with SARs pursuant to 12 C.F.R. Part 21, Subpart B, regardless of the size of the relationship or type of customer involved.
- (2) This comprehensive training program shall include strategies for mandatory attendance, the frequency of training, procedures and timing for updating training programs and materials, and the method for delivering training.

#### ARTICLE IV

# **BSA OFFICER**

- (1) Within sixty (60) days, the Board shall ensure that the bank has a permanent, capable BSA Officer who shall be vested with sufficient executive authority to fulfill the duties and responsibilities of the position and ensure the safe and sound operation of the Bank. In the event that the position is vacated, the Board shall within ninety (90) days appoint a new BSA officer according to the requirements of this Article.
- (2) Prior to the appointment of any individual to the BSA Officer position, the Board shall submit to the Assistant Deputy Comptroller the following information:
  - (a) the information sought in the "Changes in Directors and Senior Executive Officers" and "Background Investigations" booklets of the Comptroller's Licensing Manual, together with a legible fingerprint card for the proposed individual;
  - (b) a written statement of the Board's reasons for selecting the proposed officer; and
  - (c) a written description of the proposed officer's duties and responsibilities.
- (3) The Assistant Deputy Comptroller shall have the power to disapprove the appointment of the proposed new BSA officer. However, the lack of disapproval of such individual shall not constitute an approval or endorsement of the proposed BSA officer.
- (4) The requirement to submit information and the prior disapproval provisions of this Article are based on the authority of 12 U.S.C. § 1818(b) and do not require the Comptroller or the Assistant Deputy Comptroller to complete his/her review and act on any such information or authority within ninety (90) days.

# ARTICLE V

# BANK SECRECY ACT AUDIT

- (1) Within ninety (90) days of the date of this Order, the Board, or a designated committee of the Board, shall adopt, implement, and thereafter ensure Bank adherence to an independent, audit program, including provisions regarding its scope, testing, and documentation, sufficient to:
  - (a) detect irregularities in the Bank's operations;
  - (b) determine the Bank's level of compliance with all applicable laws, rules and regulations;
  - (c) evaluate the Bank's adherence to established policies and procedures;
  - (d) perform an appropriate level of testing to support the audit findings;
  - (e) ensure adequate audit coverage in all areas; and
  - (f) establish an annual audit plan using a risk based approach sufficient to achieve these objectives.
- (2) Within ninety (90) days of the date of this Order, the Board shall expand the Bank's existing BSA audit procedures to include:
  - (a) development of a schedule, from which deviations of more than 45 days will occur only with the Board approval, for the Bank's audits;
  - (b) development of a program to test periodically the adequacy of internal controls designed to ensure compliance with the provisions of OFAC and the Bank Secrecy Act in all areas of the Bank;

- (c) prompt management response and follow-up to all exceptions or other recommendations of any Bank auditor for BSA matters or of the Office of the Comptroller of the Currency; and
- (d) a risk-based approach to OFAC and Bank Secrecy Act compliance that includes transactional testing and verification of data for higher-risk accounts or geographic areas of specific concern.
- (3) Within one hundred twenty (120) days of the date of this Order, the Board shall ensure that the auditor for BSA matters, as part of the Bank's annual BSA/AML Audit and transactional testing, has performed the following activities:
  - develop findings, observations and recommendations on the Bank's
     internal controls addressing compliance with OFAC and the Bank Secrecy
     Act, including related regulatory reporting on those subjects.
  - (b) review prior account activity at the Bank, including deposit accounts, loan transactions, wire activity, certified check activity, Currency Transaction Report activity (including structuring) and traveler's check activity, for accounts that pose greater than normal risk for compliance with the Bank Secrecy Act, e.g., Private Banking and Embassy accounts, in order to ascertain any unusual or suspicious transactions that may have occurred at the Bank during the prior twelve months.
- (4) The Board, or a designated committee of the Board, shall ensure appropriate oversight of the BSA audit function, with particular emphasis on an adequately staffed department or outside firm with respect to both the experience level and number of the individuals employed.

- (5) The Board, or a designated committee of the Board, shall ensure that the audit program is independent. The persons responsible for implementing the BSA audit program described above shall report directly to the Board, or a designated committee of the Board, which shall have the sole power to direct their activities. All reports prepared by the audit staff shall be filed directly with the Board and not through any intervening party.
- (6) All audit reports shall be in writing and supported by adequate workpapers, which must be provided to the Bank. The Board, or a designated committee of the Board, shall ensure that immediate actions are undertaken to remedy deficiencies cited in audit reports, and that auditors maintain a written record describing those actions.
- (7) The Board, or a designated committee of the Board, shall evaluate the audit reports of any party providing services to the Bank, and shall assess the impact on the Bank of any audit deficiencies cited in such reports.
- (8) The audit staff shall have access to any records necessary for the proper conduct of its activities. National bank examiners shall have access to all reports and work papers of the audit staff and any other parties working on its behalf.
- (9) The Board, or a designated committee of the Board, shall ensure that the Bank has processes, personnel, and control systems to ensure implementation of, and adherence to, the program developed pursuant to this Article.
- (10) Upon adoption, a copy of the audit program shall be promptly submitted to the Assistant Deputy Comptroller.

#### ARTICLE VI

# **VIOLATIONS OF LAW**

- (1) The Board shall immediately take all necessary steps to ensure that Bank management corrects each violation of law, rule or regulation cited in the Report of Examination dated January 7, 2008 ("ROE") and in any subsequent Report of Examination. The quarterly progress reports required by Article I of this Order shall include the date and manner in which each correction has been effected during that reporting period.
- (2) Within ninety (90) days, the Board shall adopt, implement, and thereafter ensure Bank adherence to specific procedures to prevent future violations as cited in the ROE and shall adopt, implement, and ensure Bank adherence to general procedures addressing compliance management which incorporate internal control systems and education of employees regarding laws, rules and regulations applicable to their areas of responsibility.
- (3) Within ninety (90) days of receipt of any subsequent Report of Examination which cites violations of law, rule, or regulation, the Board shall adopt, implement, and thereafter ensure Bank adherence to specific procedures to prevent future violations as cited in that Report of Examination and shall adopt, implement, and ensure Bank adherence to general procedures addressing compliance management which incorporate internal control systems and education of employees regarding laws, rules and regulations applicable to their areas of responsibility.
- (4) Upon adoption, a copy of these procedures shall be promptly forwarded to the Assistant Deputy Comptroller.

(5) The Board shall ensure that the Bank has policies, processes, personnel, and control systems to ensure implementation of and adherence to the procedures developed pursuant to this Article.

#### ARTICLE VII

# **CLOSING**

- (1) Although the Board is by this Order required to submit certain proposed actions and programs for the review or prior written determination of no supervisory objection of the Deputy Comptroller, the Board has the ultimate responsibility for proper and sound management of the Bank.
- (2) It is expressly and clearly understood that if, at any time, the Comptroller deems it appropriate in fulfilling the responsibilities placed upon it by the several laws of the United States of America to undertake any action affecting the Bank, nothing in this Order shall in any way inhibit, estop, bar or otherwise prevent the Comptroller from so doing.
- (3) Any time limitations imposed by this Order shall begin to run from the effective date of this Order. Such time limitations may be extended in writing by the Deputy Comptroller for good cause upon written application by the Board.
- (4) The provisions of this Order are effective upon issuance of this Order by the Comptroller, through his authorized representative whose hand appears below, and shall remain effective and enforceable, except to the extent that, and until such time as, any provisions of this Order shall have been amended, suspended, waived, or terminated in writing by the Comptroller.

(5) In each instance in this Order in which the Board is required to ensure adherence

to, and undertake to perform certain obligations of the Bank, it is intended to mean that the

Board shall:

(a) authorize and adopt such actions on behalf of the Bank as may be

necessary for the Bank to perform its obligations and undertakings under

the terms of this Order;

(b) require the timely reporting by Bank management of such actions

directed by the Board to be taken under the terms of this Order;

(c) follow-up on any non-compliance with such actions in a timely and

appropriate manner; and

(d) require corrective action be taken in a timely manner of any non-

compliance with such actions.

(6) This Order is intended to be, and shall be construed to be, a final order issued

pursuant to 12 U.S.C. § 1818(b), and expressly does not form, and may not be construed to form,

a contract binding on the Comptroller or the United States.

(7) The terms of this Order, including this paragraph, are not subject to amendment or

modification by any extraneous expression, prior agreements or prior arrangements between the

parties, whether oral or written.

IT IS SO ORDERED, this 9<sup>th</sup> day of September, 2008.

Signed

Gilbert D. Barker

Deputy Comptroller

Southern District

- 16 -

# UNITED STATES OF AMERICA DEPARTMENT OF THE TREASURY COMPTROLLER OF THE CURRENCY

In the Matter of:	_ >
Intercredit Bank, N.A.	
Miami, Florida	)

# STIPULATION AND CONSENT TO THE ISSUANCE OF A CONSENT ORDER

The Comptroller of the Currency of the United States of America ("Comptroller") intends to initiate cease and desist proceedings against Intercredit Bank, N.A., Miami, Florida ("Bank") pursuant to 12 U.S.C. § 1818(b) through the issuance of a Consent Order dated August 28, 2008 for unsafe and unsound banking practices relating to compliance management and violations of the Bank Secrecy Act/Anti-Money Laundering regulations.

The Bank, in the interest of compliance and cooperation, consents to the issuance of a Consent Order, dated August 28, 2008 ("Order");

In consideration of the above premises, the Comptroller, through his authorized representative, and the Bank, through its duly elected and acting Board of Directors, hereby stipulate and agree to the following:

# ARTICLE I

# Jurisdiction

- (1) The Bank is a national banking association chartered and examined by the Comptroller pursuant to the National Bank Act of 1864, as amended, 12 U.S.C. § 1 *et seq*.
- (2) The Comptroller is "the appropriate Federal banking agency" regarding the Bank pursuant to 12 U.S.C. §§ 1813(q) and 1818(b).

(3) The Bank is an "insured depository institution" within the meaning of 12 U.S.C. § 1818(b)(1).

#### ARTICLE II

# Agreement

- (1) The Bank, without admitting or denying any wrongdoing, hereby consents and agrees to the issuance of the Order by the Comptroller.
- (2) The Bank further agrees that said Order shall be deemed an "order issued with the consent of the depository institution" as defined in 12 U.S.C. § 1818(h)(2), and consents and agrees that said Order shall become effective upon its issuance and shall be fully enforceable by the Comptroller under the provisions of 12 U.S.C. § 1818(i). Notwithstanding the absence of mutuality of obligation, or of consideration, or of a contract, the Comptroller may enforce any of the commitments or obligations herein undertaken by the Bank under his supervisory powers, including 12 U.S.C. § 1818(i), and not as a matter of contract law. The Bank expressly acknowledges that neither the Bank nor the Comptroller has any intention to enter into a contract.
- (3) The Bank also expressly acknowledges that no officer or employee of the Comptroller has statutory or other authority to bind the United States, the U.S. Treasury Department, the Comptroller, or any other federal bank regulatory agency or entity, or any officer or employee of any of those entities to a contract affecting the Comptroller's exercise of his supervisory responsibilities.

# ARTICLE III

# Waivers

- (1) The Bank, by signing this Stipulation and Consent, hereby waives:
  - (a) the issuance of a Notice of Charges pursuant to 12 U.S.C. § 1818(b);
  - (b) any and all procedural rights available in connection with the issuance of the Order;
  - (c) all rights to a hearing and a final agency decision pursuant to 12 U.S.C. § 1818(i), 12 C.F.R. Part 19
  - (d) all rights to seek any type of administrative or judicial review of the Order; and
  - (e) any and all rights to challenge or contest the validity of the Order.

# ARTICLE IV

# Other Action

(1) The Bank agrees that the provisions of this Stipulation and Consent shall not inhibit, estop, bar, or otherwise prevent the Comptroller from taking any other action affecting the Bank if, at any time, it deems it appropriate to do so to fulfill the responsibilities placed upon it by the several laws of the United States of America.

IN TESTIMONY WHEREOF, the undersigned, authorized by the Comptroller as his representative, has hereunto set his hand on behalf of the Comptroller.

Signed	9-9-2008
Gilbert D. Barker	Date
Deputy Comptroller	

Southern District		

IN TESTIMONY WHEREOF, the undersigned, as the duly elected and acting Board of Directors of the Bank, have hereunto set their hands on behalf of the Bank.

/s/	9/8/2008
Mauricio E. Laniado	Date
/s/	9/8/2008
Jose Maruri	Date
/s/	9/8/08
Carlos Mencio	Date
/s/	9/8/08
Aurelio J. Portuondo	Date
Georgina S. Prats	Date
/s/	9/8/08
Charles A. Schwartz	Date
/s/	9/8/08
Jeff B. Weiner	Date
	Date
	Date
	Date